

# T-BAR AND/OR CHAIRLIFT OPERATOR



## JOB DESCRIPTION MISERY MOUNTAIN SKI AREA

### **POSITION SUMMARY:**

Lift operators are responsible for the safe and efficient operation of the T-Bar and/or the Chairlift and the customers that use them. They spend their days helping customers of all skill levels, load and unload, in all kinds of weather. As a result, enjoyment of the outdoors is a must! The job of a lift operator is critical to the success of any ski operation because much of the customer's time is spent with them.

### **SPECIFIC ACCOUNTABILITIES**

- ~ Provide instruction when needed and create positive memories for the guests
- ~ Operate machinery as per Z98-14 safety code regulations
- ~ Assist all passengers in the safe loading and unloading of the ski lifts
- ~ Skip T-Bars or slow chairs to ensure the comfort and safety of passengers loading the lift
- ~ Slow or stop the lift as necessary to ensure passenger safety
- ~ Maintain load/unload ramps as well as area around all lift stations by shoveling and/or raking snow
- ~ Ensure all chairs are clear of snow or ice before loading passengers
- ~ Identify potential hazards and report them immediately
- ~ Be familiar with all policies and procedures regarding operating and riding a ski lift and ensure that these are followed by staff and customers
- ~ Implement emergency procedures as needed or as directed by Management
- ~ Perform daily pre-operation inspections and post-operation procedures including completing the log book
- ~ Assist Ski Patrol as requested for sweep
- ~ Assist in evacuation of chairlift if directed to do so by Management
- ~ Check to ensure every skier or snowboarder has a valid day ticket or season pass each time before boarding the lift
- ~ Maintain cleanliness of lift shacks and work area, remove trash daily
- ~ Be knowledgeable about the various products and services Misery Mountain offers
- ~ Be aware of promotional & special events, school bookings, corporate and group functions
- ~ Maintain and promote staff morale through positive attitudes and social aspects of the Misery Mountain working environment
- ~ Abide by all mountain rules and regulations at all times on or off the job
- ~ Safely climb towers and ladders
- ~ Safely operate ATV's
- ~ Be responsible for the lives of passengers utilizing the lifts
- ~ Safely operate power tools
- ~ We are a team at Misery Mountain and as a member of that team, you may be asked to assist other departments or you may draw upon help from other staff members to help you achieve your goals. Through this type of environment, we ensure Misery Mountain is operated efficiently
- ~ Perform other responsibilities when required as directed by the Assistant Manager and/or General Manager

### **SKILLS, INTERESTS AND VALUES**

- ~ Intermediate level skiing or snowboarding ability is preferred but not necessary
- ~ Have an outgoing, approachable and friendly personality and show a commitment to exceeding guest expectations at all times
- ~ Well-developed interpersonal skills to interact with customers of various ages with animation and patience
- ~ Able to remain composed when faced with unexpected problems and stressful situations
- ~ Able to react with quick, thoughtful judgement, while remaining calm under pressure

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### WORKING CONDITIONS

- ~ The length of a working day may vary depending on how busy the area is or deadlines that need to be met for a particular project
- ~ This position is seasonal and includes working on weeknights, weekends and holidays
- ~ Ability to work in a standing position for the majority of the scheduled shift on slippery and/or uneven hard packed surfaces.
- ~ May lift &/or carry items up to 35 pounds on a frequent basis
- ~ May push &/or pull items up 10 pounds on an occasional basis
- ~ Must remain alert and attentive at all times
- ~ Shoveling large volumes of snow and/or hard pack is required
- ~ Working outside in all weather conditions, including extreme cold, snow, wind and rain
- ~ A clean, up to date Vulnerable Sector Check and Intervention Record Check are required
- ~ All staff over 16 will be part of the evacuation team and must be fit for duty to climb towers and ladders, properly rig evacuation belay devices, ensuring all components are in correct operational status, and be responsible for the lives of our patrons.

### PERSONAL REQUIREMENTS

- ~ Must at all times be fit for duty and not under the influence of any forms of drugs or alcohol be it prescription or recreational
- ~ Experience in operating at T-Bar and/or Chairlift at a ski area is an asset. There are no standard educational requirements for this position due to the seasonal and part time nature of the position and most training is completed on the job. Experience in High Angle Rescue would be an asset.

### REPORTING RELATIONSHIPS

Reports To: Assistant Manager & General Manager  
Supervisors: None

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Date \_\_\_\_\_

\_\_\_\_\_  
Employee Name

\_\_\_\_\_  
Employee Signature